

Wednesday, January 22, 2020

**Carol Stream P&DC
500 Fullerton Ave.
Carol Stream, IL 60199
Great Lakes Room – (West side of building)**

***Areas Inspiring Mail
Agenda***

**8:00 am – 8:45 am Registration/Coffee/Networking
8:45 am – 9:00 am Welcome/Housekeeping/Introductions**

Postal Co-Chair

Industry Co-Chairs

Michael McInturf
Postal Co-Chair
Manager, Marketing

Phil Claiborne
Industry Co-Chair
The Elks Magazine

Steven Krejcik
Industry Co-Chair
Pitney Bowes

Michelle Zalewski
Industry Co-Chair
ALG Worldwide Logistics

9:00 am – 9:15 am

Opening Remarks

Erica Brix
Vice President, Area Operations

9:15 am – 9:45 am

MTAC & Workgroup Updates

Erv Drewek
Immediate Past Chair
Thomas Hughes
Manager Business Customer Support & Service

9:45 am – 10:00 am

AM Break

10:00 am – 11:00 am

The Trucking Industry’s Top 10 Challenges

Rebecca Brewster
President and Chief Operating Officer
American Transportation Research Institute (ATRI)

11:00 am – 12:00 pm

Lunch

12:00 pm – 1:00 pm

Mailing Innovations & Promotions

Vicki Stephen
Director, Mailing Services
USPS Product Innovation

1:00 pm – 2:00 pm

**Operation Update with
“MOS Mike & The Huddlers”**

Mike Melendrez
Manager, Operations Support

2:00 pm – 2:15 pm

Surveys / Adjourn